



Making a difference in your community



Welcome

Dear Friends,

It is with great pleasure that I am writing to you as the new Chair of Citizens Advice North East Kent (in association with Thanet), encompassing the Citizens Advice agencies of Canterbury & District, Swale and Thanet.

I would like to begin by thanking each and every one of you for your commitment to our charity. All third sector advice organisations find themselves in very challenging times. The cost of living crisis has not gone away and demand for our services has increased enormously. Despite this, finding funding for our important work becomes ever more difficult.

Your support through donations, and simply by helping to spread awareness of our work, makes a real difference to how we can help people in Swale. Thanks to your generosity and support, we are able to continue delivering vital services, developing new initiatives, and extending our reach to help more people than ever before.

The work of the Friends demonstrates the importance and strength of community. Together, we share a common purpose: to improve the lives of those we are helping and to create positive change where it is needed most.

We hope you enjoy reading our re-vamped newsletter. If you have any questions about the newly merged organisation we would be happy to answer them.



Please note the section about a change to your Standing Order - we would really appreciate it if you could update your bank with our new account details.

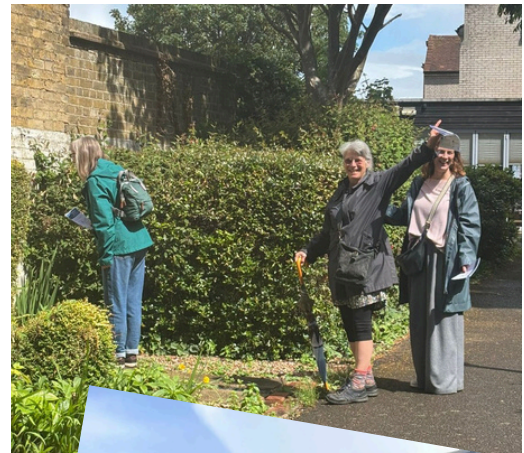
Pam Kenworthy
Chair of Trustees, Citizens Advice North East Kent





Volunteers' Week

The Swale team celebrated Volunteers' Week with a wet and blustery quiz trail around Sittingbourne ([download it here](#) if you'd like to have a go) followed by a delicious lunch in the Heather House community cafe. Everyone had a great time despite the Great British weather!





Out in the community

We attended the Swale Community Day event, organised by Swale Police, on Sunday 10 June. This was our first opportunity to spread the word about our new name and website (although it was unfortunately too windy for our new pull-up banner to have its first outing!). Our 'freebies' and leaflets were very well received by the families who attended, and there were lots of little happy faces around the field with our branded balloons, logo bugs and sweets! We heard afterwards that over 1,500 people attended - a great start at letting people know we're still here to help.

In the coming months we've signed up to attend various other community events across Swale, including the Kent Family Hub Engagement Events in the school summer holidays, and the One Swale Roadshows.



Help us to spread the word

We've got a new website: canek.org.uk and we've updated our social media accounts - find us on [Facebook](#), [Instagram](#) and [LinkedIn](#).

As Friends of Swale we'd really appreciate it if you could follow us and like/share our posts on social media, to help to spread the word about our new organisation.

Do you know an individual or organisation who'd like to join us as a Friend? Pass on our details!

! Important information about your existing Standing Order

Please note our new bank account details below. We'd be grateful if you could amend your existing Standing Order through your bank, to ensure we continue to receive our much-needed funding. Thank you.

Account name:
Citizens Advice North East Kent

Sort Code: 30-91-60

Account No: 00797914





Dates for your diary

The last Annual General Meeting for Citizens Advice Swale

Save the date - formal invitation to follow

Wednesday 23 September, 6pm, Assembly Rooms, Faversham

SWALE FRIENDS
INVITES YOU TO OUR
QUIZ NIGHT

THURSDAY 8 OCTOBER
ARRIVE FROM 6.30PM
FOR 7PM START
FAVERSHAM ASSEMBLY ROOMS,
PRESTON STREET

£6 PER PERSON

BOOK YOUR TICKETS!

Teams of up to 6 people - you can get a full table together or join others on the night - friends and family very welcome!

Prize for quiz winners.

Bring your own food and drink - alcohol is allowed.

Don't forget your loose change for the raffle and fun games!

citizens advice North East Kent

*Help us raise funds
for a new laptop!*





How you can help your local Citizens Advice

In April 2026 Citizens Advice Swale merged with Citizens Advice Canterbury District to form Citizens Advice North East Kent. Hopefully we'll be merging with Thanet in the near future. All monies raised from Swale Friends' donations, fundraising activities, and subscriptions will go to the Swale branch to be used for services in Faversham, Sittingbourne and Sheppey.

Follow us on social media

Please follow us on social media and like our content. This increases our profile and helps spread our messaging. We share advice, tips, local information and news that affects the people of Swale.

[Facebook](#)

[Instagram](#)

[LinkedIn](#)

Raise funds when you shop online



Thank you to everyone who has supported us in the past through the Swale Give As You Live page, we really appreciate it. The old Swale page has now been merged into the CANEK page - you shouldn't notice any difference if you're already signed up. This platform allows us to receive [online donations](#) as well as [online shopping cashback donations](#). Please join us over at Give As You Live to find out more.

Join the Community Lotteries

Tickets for the [Faversham Community Lottery](#) and [Swale Community Lottery](#) cost £1 a week and anyone can play - you don't need to be a resident. Each ticket has a 1 in 50 chance to win a prize each week, with a top prize of £25,000! From every £1 ticket sold 60p will go to the good cause you select.

Leave a legacy

Any gift will help us to ensure that we're still here for your family and friends, and their children and grandchildren. Gifts left to charities in Wills don't need to be large. Even a small percentage of your estate, left as a gift, can make a big difference. Download our [Legacy brochure](#) to find out more.

Corporate donations

You and your organisation could help us to lift people out of poverty and ensure that local people are able to find a solution to issues that can make a real difference to their lives. Download our [Corporate fundraising brochure](#) to find out more.





Become a Friend

By becoming a Swale Friend you will be able to support this very worthwhile service. You might wish to donate money to help us or you might have valuable experience and be able to donate some time.

As a Friend:

- You will receive an invitation to attend our Annual General Meeting and regular newsletters
- You will know that you are helping people to improve their knowledge and abilities to solve their own problems
- If you're a corporate donor we will include your organisation's name as a supporter in our publicity (where you consent)

For an application form: Contact swalefriends@canek.org.uk or download our Friends information leaflet

*Thank,
You!*

Citizens Advice North East Kent

Charity registration number: 803115.

Registered office: Citizens Advice North East Kent, 3 Westgate Hall Road, Canterbury, CT1 2BT.

